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Parking Survey

London Borough of Sutton

Local Area Report

Belmont and Sutton South

July 2018

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Project details

Title	Sutton Parking Survey: Local Area Report
Client	London Borough of Sutton
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Survey Summary

To inform the Borough Parking Strategy, the Council sent a questionnaire to around 43,000 households, including those in existing Controlled Parking Zones (CPZ) and those in Areas of Parking Pressure (APP). The objective of the survey was to establish residents' experience of parking problems on their street, their current parking arrangements and response to a range of possible solutions.

A total of 5,324 residents responded to the survey, of which 786 were from **Belmont and Sutton South**. Responses were received from 67 different streets within the Local Area, spread across the two wards: Belmont (247), and Sutton South (539) and including those living in a Controlled Parking Zone (CPZ) and Area of Parking Pressure (APP). The survey sample includes 33% of respondents living in a CPZ and 67% the APP. Most respondents (87%) from a CPZ were from Sutton South

Key findings for the Local Area are:

Is there a parking problem?

- 63% of Local Area respondents indicated that in the survey that parking problems occurred in their street, whereas 30% did not consider it to be an issue for them
- the majority of residents from both the APP (61%) and current CPZ (66%) were likely to report a problem. There were differences between wards, with residents in Belmont and Sutton South local area (63%) less likely to report a problem than in other wards (70%)

Which day is it worst?

- weekdays are the main concern for those indicating there was a parking problem. 86% of Local Area respondents reported the main parking problems occurring on weekdays
- 94% of those in the APP reported a problem on weekdays, compared to 73% in the CPZ part of the Local Area. In Belmont, 95% reported weekdays as the problem time, compared to 82% of residents from Sutton South

What time of day is it hardest to park?

- parking problems are not restricted to a particular time of day
- 27% of residents reported difficulties parking all day and 28% in the mornings. Evenings were also a problem time for 22% of residents
- within the CPZ the main issues are evenings (41%)
- in the APP residents reported problems across a wider time span, with 29% having problems all day, 32% in the mornings, but only 13% had a problem in the evenings.
- there are similarities across the two wards with around a third of residents have a problem parking in the morning and all day

- evenings are significantly more likely to be a problem in Sutton South (25%) than in Belmont (16%)

Parking solutions for your street

- 40% also supported restricted parking, with 14% favouring double yellow lines and 26% single yellow lines
- 37% of residents selected CPZs, with 30% of those in the APP in support, compared to 51% of those in an existing CPZ

Support for a Controlled Parking Zone

- there was a mixed response to the idea of a CPZ in their street, with a third (33%) in favour, 42% against and 25% either undecided/no reply.
- significantly more residents in Belmont (40%) supported a CPZ than in Sutton South (29%)

Vehicles at the household

- 91% of households responding to the survey had one or more cars.
- 55% of households have 1 car, with 36% of households having 2+ cars
- multi car ownership is significantly higher in the APP, with 43% of households having 2+ cars compared to 21% of households in the CPZ

Parking at home

- In the Local Area, 55% used driveways and a quarter (25%) parked on the road.
- there are significant differences in parking arrangements between households in the CPZ and APP. In the CPZ, 32% park on the road, with only 30% having access to a driveway. In contrast, within the APP, there is a far high use of driveways (66%), with only two in ten (22%) households using roadside parking
- there are significant differences in parking arrangement across the different wards. Access to a driveway is significantly higher in Belmont (62%) compared to Sutton South (51%). Contrastingly, the use of a garage is significantly higher in Sutton South (23%) than in Belmont (14%)

Comments

- comments included a range of concerns and solutions
- concerns were about the impact of non-residents parking in the area (commuters, school drop off, events) , displacement effect of the CPZs/restrictions and the need to address the issue of hospital staff and visitor parking in the residential streets
- solutions were about the existing and possible Controlled Parking Zones, requests for an increase/introduction of resident parking permits and increase parking spaces by converting off-street areas into parking. eg. use verges, front gardens.

Introduction

Background

Following adoption of the Parking Strategy in September 2016 the London Borough of Sutton has undertaken a range of information gathering and consultation processes. In late 2017/early 2018 the first residents' survey on the Parking Strategy was undertaken.

In addition to the main Survey Report, five Local Area Reports provide results down to the ward level. This report focusses on the **Belmont** and **Sutton South** wards.

Local Area Report – Belmont and Sutton South

The analysis presents the key findings, including;

- overall results for the Local Area
- differences between the Local Area and rest of the Consultation Area
- note any difference between those in an existing Controlled Parking Zone (CPZ) or Area of Parking Pressure (APP) in the Local Area
- highlight any differences between the two wards

Street level analysis:

- count of responses received by street in the Local Area
- percentage breakdown of responses by street
- results by street

Method

The Council designed a questionnaire (Appendix A) to understand residents' views on parking in their street, covering the key issues:

- Is there a parking problem
- If so, which day is it worst
- What time of day is it hardest to park
- Support for parking solutions on your street
- Support for a Controlled Parking Zone
- Number of vehicles at the household
- Parking at home – on street, driveways, garage, other.

The questionnaire was sent to around 43,000 households in a defined Consultation Area within the Borough (see Map 1). A total of 5,324 completed questionnaires were returned, giving a response rate of 12.4%.

Survey Response

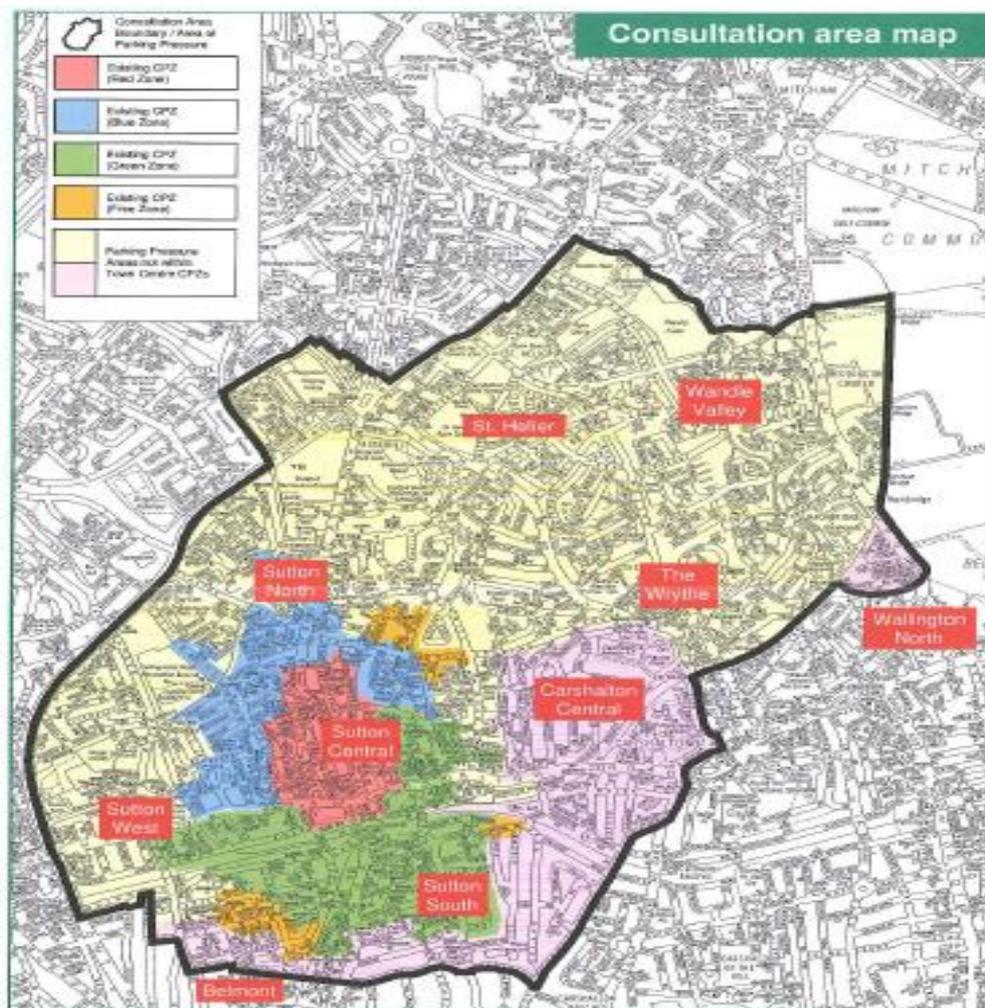
In the Local Area: Belmont and Sutton South:

- 8,731 households in the Local Area were sent a questionnaire, with 786 returning a completed questionnaire (9% response rate)
- response came from 67 different streets within the Local Area
- there were more responses from Sutton South (n=539) than Belmont (n=247)
- 33% of returns were in a CPZ and 67% the APP. Most respondents (87%) from a CPZ were from Sutton South
- only 14% of respondents in Belmont were in a CPZ, compared to 42% in Sutton South.

Wards	Responses	Percentage of respondents
Belmont	247	31%
Sutton South	539	69%
	786	100%

Appendix B shows the count of responses, response rate and percentage breakdown by street.

Map 1. Consultation Area



Analysis Note

The **base size** shows the total number of respondents included in the analysis for each question. For completeness and comprehension, the base includes No Replies to a question. If all Local Area respondents are asked a question the base size equals 786 residents. However, for certain questions, those that were Not Asked to respond have been excluded from the analysis, resulting in a smaller base size. For example, if a resident did not indicate that there was a parking problem on their street, they have been excluded from analysis of the following question concerning which day a problem occurred. The change in base size is noted against relevant questions.

The questionnaire used single response and multi-response questions. The percentage response for **single response** questions will total to 100%. For readability, percentages are rounded to a whole number, which means in some tables/charts the total may not always sum to exactly 100%.

Multi-response questions, allow more than one response option per question eg, “which parking solutions would you support - tick all that apply”. The analysis shows the percentage of the base sample that selected each answer code. As some respondents will have selected more than one option, the percentages are not expected to total 100%. For example; 60% of all respondents may have favoured double yellows and 80% of all respondents favoured single yellow lines.

Where there is a **statistically significant difference** between groups, this has been noted in the report as a “significant difference”. However, a significant difference may not necessarily mean that the difference is ‘important’. It will also need to be considered in practical terms i.e. “does the difference matter?”

Sampling errors should be taken into account when assessing the accuracy of any sample base. This allows us to be more specific about how accurate each percentage value is from a survey. The **confidence interval** shown below is reported to give an indication of the precision of the results, but are not an absolute measure. With 8731 households and 786 completed surveys, this means that at a confidence level of 95% the results are within +/-3.3% of the calculated response. For example, a figure where 50% of residents were in support of a CPZ could in reality lie within the range of 46.7% to 53.3%.

Survey Results

The analysis presents the key findings, including;

- overall results for the Local Area
- note any differences between the Local Area and other parts of the Consultation Area
- difference between those in a CPZ or APP within the Local Area
- differences between wards: Belmont and Sutton South

Street level analysis:

- count, response rate and percentage breakdown by street
- results by street

Parking problems on your street

Local Area residents were asked if they thought there was a parking problem in their street.

- six out of ten (63%) residents in the Local Area felt that there was a parking problem on their street
- residents in Belmont and Sutton South (63%) were significantly less likely to report a problem than those in other wards (70%)

Table 1. Do you think parking problems exist in your street?

	B & SS_Other Wards		Local Area: CPZ or APP		Belmont & Sutton South Wards	
	B & SS	Other Wards	B & SS - CPZ	B & SS - APP	Belmont	Sutton South
Base	786	4538	262	524	247	539
Q1. Do you think parking problems exist in your street?						
Yes	495 63%	3164 70%	174 66%	321 61%	158 64%	337 63%
No	236 30%	1116 25%	69 26%	167 32%	76 31%	160 30%
Undecided	47 6%	201 4%	17 6%	30 6%	12 5%	35 6%
No reply	8 1%	57 1%	2 1%	6 1%	1 0%	7 1%

(Base: All respondents)

On what day is parking worst?

All those that indicated in response to the previous question that there was a parking problem (63% of respondents) on their street were asked to indicate on which day was it worst; Weekdays, Saturdays or Sunday.

Only those reporting that parking was a problem (N=495) have been included in the analysis to this question. As a multi-tick question, responses do not total to 100% as respondents could tick more than one option.

In the Local Area:

- over eight out of ten (86%) residents reported that weekdays are the worst time
- residents also indicated that there were problems on Saturdays (17%) and Sundays (13%)
- the overall pattern of responses in the Local Area is similar to the rest of the Consultation Area. However, weekdays are reported to be more of a problem, and Saturdays and Sundays less of a problem than in the rest of the Consultation Area
- there is a significant difference in the experience of those living in the CPZ and APP. In the APP, residents reported more a problem on weekdays, compared to those in the CPZ who report more of a report on Saturdays and Sundays
- there are significant differences in what is considered the worst days, from within the wards, with those in Belmont (95%) reporting weekdays as the problem, compared to 82% of residents from Sutton South

Table 2. On what day is it worst? (Tick all that apply)

	B & SS_Other Wards		Local Area: CPZ or APP		Belmont & Sutton South Wards	
	B & SS	Other Wards	B & SS - CPZ	B & SS - APP	Belmont	Sutton South
Base	495	3164	174	321	158	337
Q2. If yes, on what day is it worst?						
Weekdays (Monday to Friday)	428 86%	2588 82%	127 73%	301 94%	150 95%	278 82%
Saturdays	83 17%	711 22%	40 23%	43 13%	26 16%	57 17%
Sundays	66 13%	778 25%	43 25%	23 7%	14 9%	52 15%
No reply	14 3%	99 3%	7 4%	7 2%	3 2%	11 3%

(Base: Excludes those without a parking problem. Multi response question)

What time of day is it hardest to park?

All residents from the Local Area (N=786) were asked to indicate which times of day were hardest to park on their street. As a multi-tick question, residents could tick more than one option.

In the Local Area:

- parking problems are not restricted to a particular time of day
- around three in ten residents reported difficulties parking all day (27%) and in the mornings (28%). Evenings were a problem time for 22% of residents.
- overnight parking was an issue for only 8% of residents.
- the majority of those in the 'no reply' group had not experienced parking problems

There are significant differences between those in the CPZ and outside.

- within the CPZ the main issues are evenings (41%), followed by all day (23%) and mornings (20%).
- in the APP residents reported problems across a wider time span, with 29% having problems all day, 32% in the mornings, but only 13% had a problem in the evenings.

The survey highlights differences in the timing of parking problems, at the ward level.

- there are similarities across the two wards with around a third of residents have a problem parking in the morning and all day
- evenings are significantly more likely to be a problem in Sutton South (25%) than in Belmont (16%)
- evenings and overnight parking are not a major issue in either ward

Table 3. What time of day is it hardest to park in your street? (Tick all that apply)

	B & SS_Other Wards		Local Area: CPZ or APP		Belmont & Sutton South Wards	
	B & SS	Other Wards	B & SS - CPZ	B & SS - APP	Belmont	Sutton South
Base	786	4538	262	524	247	539
Q3. What time of day is it hardest to park in your street?						
Morning (0600 to 1159)	222 28%	1080 24%	52 20%	170 32%	76 31%	146 27%
Afternoon (1200 to 1759)	29 4%	293 6%	12 5%	17 3%	5 2%	24 4%
Evening (1800 to 2359)	175 22%	1462 32%	107 41%	68 13%	40 16%	135 25%
Overnight (0000 to 0559)	59 8%	514 11%	36 14%	23 4%	8 3%	51 9%
All day	210 27%	1426 31%	60 23%	150 29%	75 30%	135 25%
Other	1 0%	30 1%	- -	1 0%	1 0%	- -
No reply	223 28%	1003 22%	59 23%	164 31%	74 30%	149 28%

(Base: All respondents. Multi response question)

Which parking solutions would you support in your road?

The questionnaire presented residents with a list of four possible parking solutions. All residents (N=786) were asked to select one or more of the options.

In the Local Area:

- the most popular solution was CPZs – parking bays in operation and enforced during certain times of the day. Only residents with a paid-for permit and visitor permits can park these bays.
- 37% of residents favoured CPZs
- 30% of those in the APP supported a CPZ, compare to 51% of those in an existing CPZ. This is a significant difference
- the introduction of restricted parking through single yellow lines was supported by almost a quarter (24%) of residents, with only 14% supporting the use of double yellow lines
- single yellow lines had significantly more support from those in the APP (32%) compared to those in the CPZ (15%)

- 'no replies' were mainly residents that did not currently experience parking problems.

Table 4. Support for parking solutions

	B & SS_Other Wards		Local Area: CPZ or APP		Belmont & Sutton South Wards	
	B & SS	Other Wards	B & SS - CPZ	B & SS - APP	Belmont	Sutton South
Base	786	4538	262	524	247	539
Q4. Which of the following parking solutions would you support in your road?						
Double yellow line waiting restrictions	113 14%	687 15%	39 15%	74 14%	35 14%	78 14%
Single yellow line waiting restrictions	205 26%	682 15%	39 15%	166 32%	68 28%	137 25%
Loading restrictions	20 3%	135 3%	10 4%	10 2%	5 2%	15 3%
Controlled Parking Zones (CPZs) / Resident Parking Scheme	292 37%	1744 38%	134 51%	158 30%	83 34%	209 39%
Other	164 21%	1256 28%	64 24%	100 19%	50 20%	114 21%
No reply	220 28%	1216 27%	52 20%	168 32%	75 30%	145 27%

(Base: All respondents. Multi response question)

Support for a controlled parking zone in your street?

Local Area respondents that live in the APP (N=524) were asked if they would support the introduction of one in their street.

In the Local Area:

- there is a mixed response to the introduction of a CPZ, with a third (33%) in favour, 42% against and 25% either undecided/no reply.

The breakdown by ward shows:

- there is a similar proportion of residents against a CPZ in Belmont (40%) and Sutton South (43%). There are differences in those in favour and undecided/no replies.
- in Belmont there is an even split between those in favour (40%) and those against (40%) a CPZ, with 21% undecided/no reply
- in Sutton South there is a significantly lower percentage of residents in favour (29%), with 43% against and higher proportion (29%) undecided /no reply.
- with significantly more residents in Belmont (40%) in favour, compared to 29% in Sutton South

Table 5. Support for a controlled parking zone in your street

	B & SS_Other Wards		Local Area: CPZ or APP		Belmont & Sutton South Wards	
	B & SS	Other Wards	B & SS - CPZ	B & SS - APP	Belmont	Sutton South
Base	524	3985	-	524	212	312
Q5. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?						
Yes	173 33%	1472 37%	- -	173 33%	84 40%	89 29%
No	219 42%	1603 40%	- -	219 42%	85 40%	134 43%
Undecided	67 13%	527 13%	- -	67 13%	27 13%	40 13%
Other / not applicable	- -	20 1%	- -	- -	- -	- -
No reply	65 12%	363 9%	- -	65 12%	16 8%	49 16%

(Base: Excludes residents from the current CPZ)

Number of vehicles in the household

All residents in the Local Area were asked to indicate how many cars there were in the household.

- 91% of households had one or more cars
- over half (55%) of all residents had one vehicle at the household, with 26% having two and 10% had three or more
- car ownership is similar for the CPZ (87%) and APP (92%)
- multi car ownership is significantly higher in the APP, with 43% of households having 2+ cars compared to 21% of households in the CPZ
- across the wards, the majority of residents reported one or more vehicles per household, with 91% in Belmont and 89% in Sutton South

Table 6. Vehicles in the household

	B & SS_Other Wards		Local Area: CPZ or APP		Belmont & Sutton South Wards	
	B & SS	Other Wards	B & SS - CPZ	B & SS - APP	Belmont	Sutton South
Base	786	4538	262	524	247	539
Q6. How many vehicles are located at your household?						
One	431 55%	2455 54%	173 66%	258 49%	132 53%	299 55%
Two	202 26%	1294 29%	42 16%	160 31%	66 27%	136 25%
Three	75 10%	338 7%	14 5%	61 12%	26 11%	49 9%
None	59 8%	348 8%	30 11%	29 6%	15 6%	44 8%
No reply	19 2%	103 2%	3 1%	16 3%	8 3%	11 2%

(Base: All respondents)

Current parking arrangements

Residents were asked to indicate from a list, where they are most frequently parked. Those without a car (N=59) are excluded from the analysis. This was a multi-tick question, where residents could select more than one option.

In the Local Area:

- over half (55%) used driveways and a quarter (25%) parked on the road
- comments included as ‘other’, included residents who had allocated parking spaces with flats. The remaining ‘other’ comments included; friends/relatives/neighbours, car parks kerbs/off road parking, off street etc.
- residents in the Local Area (25%) are less likely to be using on street parking than the rest of the Consultation Area (38%) and more likely to use a garage (20% and 10% respectively)
- there are significant differences in parking arrangements between households in the CPZ and APP. In the CPZ, 32% park on the road, with only 30% having access to a driveway. In contrast, within the APP, there is a far high use of driveways (66%), with only two in ten (22%) households using roadside parking
- there are significant differences in parking arrangement across the different wards. Access to a driveway is significantly higher in Belmont (62%) compared to Sutton South

(51%). Contrastingly, the use of a garage is significantly higher in Sutton South (23%) than in Belmont (14%)

Table 7. Where are they most frequently parked when at home? (Tick all that apply)

	B & SS_Other Wards		Local Area: CPZ or APP		Belmont & Sutton South Wards	
	B & SS	Other Wards	B & SS - CPZ	B & SS - APP	Belmont	Sutton South
Base	727	4190	232	495	232	495
Q7. If your household has one or more vehicles, where are they most frequently parked when at home?						
On the road	184 25%	1579 38%	74 32%	110 22%	48 21%	136 27%
On driveway	397 55%	2121 51%	69 30%	328 66%	144 62%	253 51%
In the garage	145 20%	430 10%	45 19%	100 20%	33 14%	112 23%
Other	59 8%	238 6%	35 15%	24 5%	26 11%	33 7%
No reply	103 14%	558 13%	42 18%	61 12%	32 14%	71 14%

(Base: Excludes non car owners. Multi response question)

Additional comments

Additional comments provide a valuable insight into the issues and concerns that have guided the response to the main survey questions and are key points to address in the next stages of the consultation programme.

Of the 786 Local Area respondents who returned a completed questionnaire, 65% made one or more comments. All comments have been analysed and coded into key themes to reflect the concerns and proposed solutions/calls for action.

Table 8, presents the full set of codes.

Key themes in the Local Area are:

Concerns

1. Concerns about the impact of non-residents parking in the area (commuters, school drop off, events) and displacement effect of the CPZs/restrictions.
2. Need to address the issue of hospital staff and visitor parking in the residential streets around St Helier hospital.
3. Need to deal with trade and commercial vehicles taking up spaces in residential areas.
4. Concerns that there is an increased demand arising from new developments that do not provide any/enough new parking spaces.
5. Concern about dangerous parking and emergency access.
6. No parking problems

Solutions

1. Positive and negative comments on existing and possible Controlled Parking Zones.
2. Requests for an increase/introduction of resident parking permits.
3. Increase parking spaces by converting off-street areas into parking. eg. use verges, front gardens.
4. Support for the increased use of parking restrictions – yellow lines.

5. A general call for an increase in the number of public car parking spaces, lower charges and to address the impact arising from the closure of a multi storey car park.
6. Need to enforce the existing parking restrictions.
7. Increased the provision of free parking places.

Comparing comments from the across the two wards shows a consistent pattern of responses (as above), with the notable exception, that:

- one in five APP residents (22%) commented on parking pressure from “commuters, schools, events and displacement”, compared to 6% in the current CPZ.
- 23% of residents from Belmont commented on parking pressure from “commuters, schools, events and displacement”, compared to 14% in Sutton South.

Table 8. Additional comments – themes

	B & SS_Other Wards		Local Area: CPZ or APP		Belmont & Sutton South Wards	
	A. B & SS	B. Other Wards	A. B & SS - CPZ	B. B & SS - APP	A. Belmont	B. Sutton South
Base	786	4538	262	524	247	539
No reply	278 35%	1602 35%	89 34%	189 36%	99 40%	179 33%
Comments - themes						
Commuters, schools, events, displacement	131 17%	743 16%	17 6%	114 22%	56 23%	75 14%
Hospital staff/visitors	8 1%	163 4%	3 1%	5 1%	3 1%	5 1%
Trade/commercial vehicles	22 3%	265 6%	7 3%	15 3%	6 2%	16 3%
Developments without parking	26 3%	56 1%	21 8%	5 1%	3 1%	23 4%
Dangerous parking/emergency access	31 4%	109 2%	10 4%	21 4%	9 4%	22 4%
No parking problems	26 3%	153 3%	5 2%	21 4%	13 5%	13 2%
Controlled Parking Zones	92 12%	405 9%	35 13%	57 11%	18 7%	74 14%
Parking permits	59 8%	344 8%	34 13%	25 5%	9 4%	50 9%
Use of yellow lines	63 8%	328 7%	18 7%	45 9%	23 9%	40 7%
Enforcing parking restrictions	20 3%	137 3%	5 2%	15 3%	4 2%	16 3%
Increase free parking	9 1%	41 1%	4 2%	5 1%	2 1%	7 1%
More car parking spaces, cheaper, multi storey closure	42 5%	48 1%	15 6%	27 5%	13 5%	29 5%
Reducing parking demand, public transport, pollution	4 1%	24 1%	3 1%	1 0%	- -	4 1%
Convert verges, gardens into parking	63 8%	409 9%	17 6%	46 9%	24 10%	39 7%
Ward comments	- -	462 10%	- -	- -	- -	- -
Other	23 3%	101 2%	13 5%	10 2%	5 2%	18 3%

(Base: All respondents. Multi response question)

Street level analysis

Responses were received from across 67 different streets within the Local Area. Table 9 below shows the number of response by street and ward, where there is a base size of at least 25.

The count and percentage breakdown of responses by street is presented in Appendix B.

Given the small sample sizes at the street level, the results should be treated with due caution. Appendix C shows results for each question for those streets with a sample size of 25 or more respondents.

Table 9. Response by street and ward

	Base	Wards	
		Belmont	South Sutton
Total	786	247	539
Street			
Grange Road	59	56	3
Egmont Road	54	54	-
Upland Road	47	-	47
Brighton Road	39	16	23
The Ridgway	35	-	35
Albion Road	34	-	34
Camborne Road	29	-	29
Other	489	121	368

Appendix A: Questionnaire

Appendix B: Response by street

Appendix C: Results by street

Appendix A: Questionnaire

London Borough of Sutton

Parking Consultation

We need your feedback

Parking improvements across the borough

With the sixth highest car ownership level in London, many residents have told Sutton Council that parking within the borough is now a major and growing concern. We recognise that there is not enough kerb space for the number of parked cars and our Parking Strategy, adopted in November 2016, aims to offer residents various solutions to meet specific street parking needs across the borough.

This initial review phase of the Parking Strategy is focussed on Sutton (North, South, West & Central), St Helier, The Wrythe, Wandle Valley, and parts of Carshalton Central, Hackbridge and Belmont. By completing the questionnaire within this document, you will help us to better understand your parking concerns and begin to consider potential solutions.

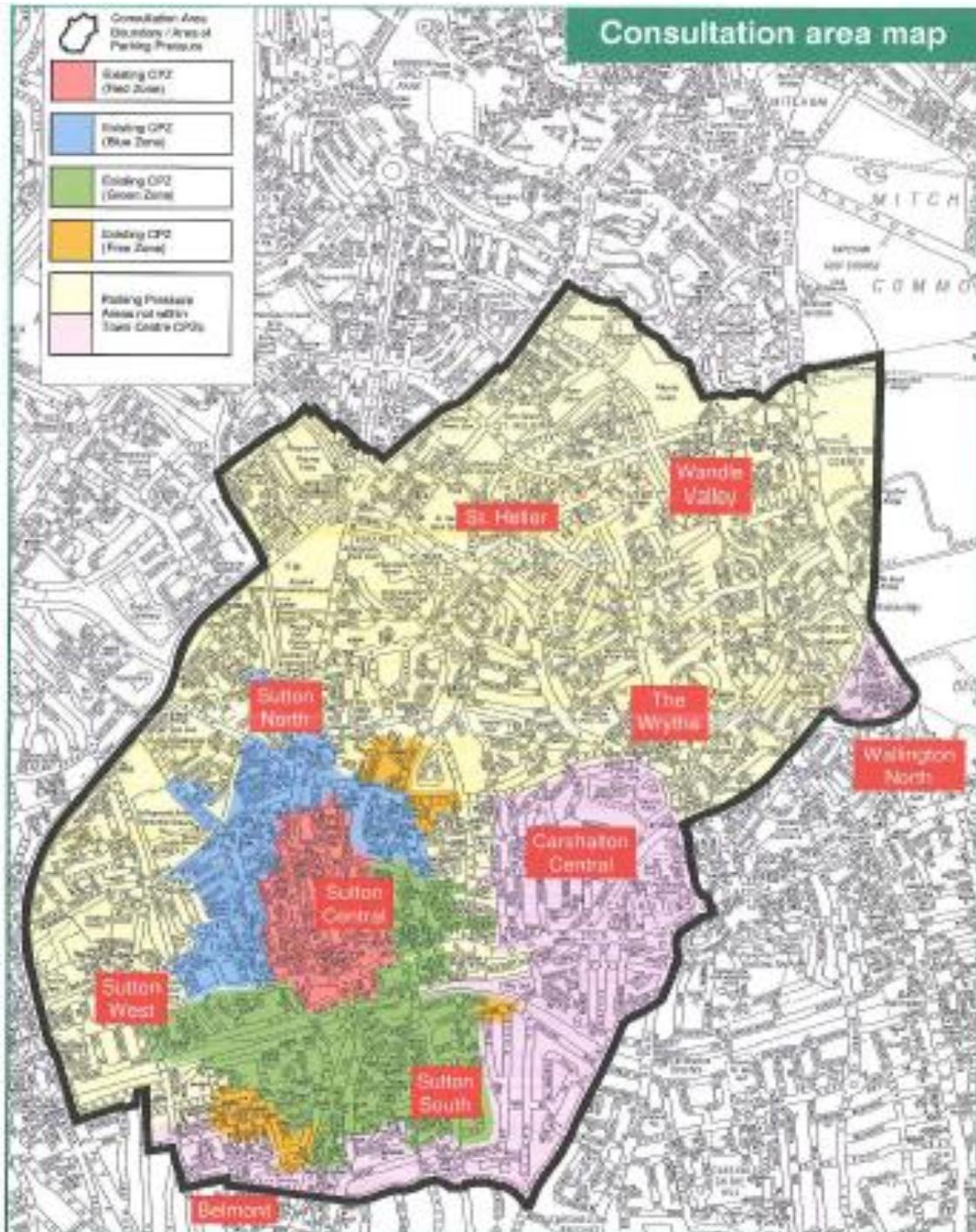
For more information on the Parking Strategy, please go to sutton.gov.uk/parkingstrategy



What does the Parking Strategy cover?

As part of Sutton Council's Parking Strategy we are now assessing and reviewing parking issues across the borough, to provide parking solutions to meet these needs.

The initial review will mainly focus on on-street parking but will also consider off-street parking to ensure any parking problems aren't moved onto neighbouring streets.



What are the parking issues?

As shown in the consultation area map, we are consulting across nine different wards in the borough during the review phase of the Parking Strategy.

Sutton Town Centre

This is a busy town centre with a mixture of residential properties, businesses, shops and restaurants. Demand for parking is high and existing parking controls will be reviewed to help tackle inconsiderate parking and parking problems that have subsequently been moved onto neighbouring streets.



Sutton North

This residential area is in close proximity to Sutton Town Centre and has access to good bus and train links and several schools as well as being within walking distance to St. Helier Hospital. All of these factors increase parking pressures for residents.

Hackbridge

This residential area has seen considerable change including both small and large scale residential developments. Hackbridge Train Station, with direct links to London Victoria and King's Cross stations, adds to this pressure with commuters parking in residential roads thereby increasing parking pressures further.



Sutton South

There is a high demand for commuter parking near to Sutton Train Station and the Town Centre. The fact that part of this area is just outside the Sutton Controlled Parking Zone (CPZ) means that there is even more pressure on local roads, leading to parking problems being moved onto neighbouring streets.



Belmont

Similar to Sutton South, Belmont has a combination of commuter parking, schools, local shops and new small scale developments which have put parking pressure on roads within this area.

Carshalton

With two train stations, a number of schools, an expanded college, busy shopping areas and new residential developments, the demand for parking space in Carshalton has increased substantially, leading to parking pressures on many roads.

St Helier

This area is situated in the North and East of Sutton Town Centre and contains St. Helier Hospital. It experiences major parking issues because of hospital car park charges which mean that staff and visitors often park outside in the surrounding streets, which can cause parking pressures and issues for residents. Many of the roads in question are narrow and a lot of the space is taken up by residents' dropped kerbs.



Parking Strategy Questionnaire



All responses are automatically entered into a prize draw to win £100 in High Street Vouchers

This questionnaire seeks your views on parking in your street. The information you provide will only be used for this project and analysed to help us understand parking issues and possible solutions on individual streets across the borough. **Please provide one response per household.** Your details will be kept strictly confidential and will not be shared with a third party. **Please note that replies cannot be considered without a name, address and postcode being provided.**

Feedback on the results of this consultation will be provided at an upcoming Local Committee meeting in your area. For details of venues and dates go to sutton.gov.uk (click on Your council, voting and elections).

Name

Address

Postcode

Email (optional) Telephone (optional)

1. Do you think parking problems exist in your street?
(select one option)

- Yes
- No
- Undecided

2. If yes, on what day is it worst? (select one option)

- Weekdays (Monday to Friday)
- Saturdays
- Sundays

3. What time of day is it hardest to park in your street?
(select all that apply)

- Morning (0600 to 1159)
- Afternoon (1200 to 1759)
- Evening (1800 to 2359)
- Overnight (0000 to 0559)
- All day

4. Which of the following parking solutions would you support in your road? (select all that apply)

- Double yellow line waiting restrictions**
Indicating no waiting at any time except when loading and unloading goods and setting down and picking up passengers unless indicated otherwise.
- Single yellow line waiting restrictions**
Indicating waiting restrictions at some time during the day.
- Loading restrictions**
Double kerb markings indicating no loading at any time and single yellow kerb markings indicating no loading during the times shown on the nearby black and white sign.
- Controlled Parking Zones (CPZs) / Resident Parking Scheme**
Parking bays in operation and enforced during certain times of the day. Only residents with a paid-for permit and visitor permits can park in these bays.
- Other solution (please state)

5. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?
(select one option)

- Yes
- No
- Undecided

6. How many vehicles are located at your household?
(select one option)

- 0
- 1
- 2
- 3+

7. If your household has one or more vehicles, where are they most frequently parked when at home? (select all that apply)

- On the road
- On driveway
- In the garage
- Other (please state)

Additional comments

Please return this questionnaire by Monday 18 December 2017.

Thank you for taking the time to complete this questionnaire.

Appendix B: Response by Street

Street	Properties surveyed	Number of respondents	Street response rate	Percentage of all respondents
Abbotsleigh Close	23	6	26.1%	0.8%
Albion Road	428	34	7.9%	4.3%
Ambleside Gardens	114	4	3.5%	0.5%
Arundel Road	21	3	14.3%	0.4%
Audley Place	57	1	1.8%	0.1%
Baslidon Close	244	1	0.4%	0.1%
Beresford Road	74	17	23.0%	2.2%
Blackbush Close	78	5	6.4%	0.6%
Bonchurch Close	65	7	10.8%	0.9%
Brandy Way	20	3	15.0%	0.4%
Brighton Road	813	39	4.8%	5.0%
Camborne Road	211	29	13.7%	3.7%
Cavendish Road	389	19	4.9%	2.4%
Cedar Gardens	91	4	4.4%	0.5%
Cedar Road	577	21	3.6%	2.7%
Chalcot Close	25	5	20.0%	0.6%
Chalgrove Road	36	16	44.4%	2.0%
Christchurch Park	256	23	9.0%	2.9%
Coniston Gardens	7	1	14.3%	0.1%
Copse Hill	14	2	14.3%	0.3%
Cornwall Road	104	15	14.4%	1.9%
Crossways	47	13	27.7%	1.7%
Cumnor Road	60	9	15.0%	1.1%
Devonshire Avenue	117	5	4.3%	0.6%
Devonshire Road	178	15	8.4%	1.9%
Downside Road	66	22	33.3%	2.8%
Eastleigh Close	19	3	15.8%	0.4%
Eaton Road	233	9	3.9%	1.1%
Effingham Close	61	8	13.1%	1.0%
Egmont Road	308	54	17.5%	6.9%
Farm Close	20	3	15.0%	0.4%
Farm Road	12	3	25.0%	0.4%
Ferndown Close	19	3	15.8%	0.4%
Frampton Close	18	3	16.7%	0.4%
Grange Road	494	59	11.9%	7.5%
Grange Vale	73	3	4.1%	0.4%
Hillcroome Road	58	4	6.9%	0.5%
Hillside Road	29	18	62.1%	2.3%

Street	Properties surveyed	Number of respondents	Street response rate	Percentage of all respondents
Holland Avenue	70	15	21.4%	1.9%
Kayemoor Road	35	18	51.4%	2.3%
Kingswood Drive	31	2	6.5%	0.3%
Langley Park Road	251	19	7.6%	2.4%
Leslie Gardens	24	9	37.5%	1.1%
Lyndhurst Way	11	1	9.1%	0.1%
Mayfield Road	60	21	35.0%	2.7%
Milestone Close	9	1	11.1%	0.1%
Mulgrave Road	702	1	0.1%	0.1%
Overton Road	336	22	6.5%	2.8%
Penshurst Way	27	4	14.8%	0.5%
Prior Avenue	46	18	39.1%	2.3%
Rutherford Close	43	8	18.6%	1.0%
Sackville Road	46	4	8.7%	0.5%
Stanley Road	221	24	10.9%	3.1%
Summers Close	7	1	14.3%	0.1%
Tapestry Close	9	1	11.1%	0.1%
The Downsway	45	4	8.9%	0.5%
The Quadrant	29	1	3.4%	0.1%
The Ridgway	83	35	42.2%	4.5%
Upland Road	116	48	41.4%	6.1%
Ventnor Road	32	1	3.1%	0.1%
Walnut Mews	51	4	7.8%	0.5%
Wellesley Road	234	5	2.1%	0.6%
Westmoreland Drive	166	4	2.4%	0.5%
White Lodge Close	81	6	7.4%	0.8%
Willis Avenue	35	10	28.6%	1.3%
Worcester Road	458	7	1.5%	0.9%
Wyndham Close	14	3	21.4%	0.4%
	8731	786	9.0%	100.0%

Appendix C: Results by Street

NOTE: Given the small sample sizes, results by street should be treated with due caution.

Results are shown for streets with a sample size of 25 or more respondents.

The tables show the response to each question for the Local Area and the percentage (Row %) and count of responses for each street.

	Total	Q1. Do you think parking problems exist in your street?			
		Yes	No	Undecided	No reply
Base	786	495 63%	236 30%	47 6%	8 1%
B & SS- Street View					
Grange Road	59	43 73%	13 22%	3 5%	- -
Egmont Road	54	51 94%	3 6%	- -	- -
Upland Road	47	24 51%	15 32%	7 15%	1 2%
Brighton Road	39	25 64%	13 33%	- -	1 3%
The Ridgway	35	24 69%	9 26%	2 6%	- -
Albion Road	34	24 71%	8 24%	1 3%	1 3%
Camborne Road	29	16 55%	10 34%	1 3%	2 7%
Other	489	288 59%	165 34%	33 7%	3 1%

	Total	Q2. If yes, on what day is it worst?			
		Weekdays (Monday to Friday)	Saturdays	Sundays	No reply
Base	495	428 86%	83 17%	66 13%	14 3%
B & SS- Street View					
Grange Road	43	41 95%	9 21%	6 14%	1 2%
Egmont Road	51	49 96%	11 22%	4 8%	1 2%
Upland Road	24	24 100%	- -	- -	- -
Brighton Road	25	23 92%	6 24%	3 12%	- -
The Ridgway	24	24 100%	1 4%	1 4%	- -
Albion Road	24	13 54%	9 38%	9 38%	1 4%
Camborne Road	16	15 94%	2 13%	- -	1 6%
Other	288	239 83%	45 16%	43 15%	10 3%

	Total	Q3. What time of day is it hardest to park in your street?						
		Morning (0600 to 1159)	Afternoon (1200 to 1759)	Evening (1800 to 2359)	Overnight (0000 to 0559)	All day	Other	No reply
Base	786	222 28%	29 4%	175 22%	59 8%	210 27%	1 0%	223 28%
B & SS- Street View								
Grange Road	59	14 24%	1 2%	19 32%	4 7%	23 39%	- -	8 14%
Egmont Road	54	21 39%	1 2%	11 20%	2 4%	32 59%	1 2%	2 4%
Upland Road	47	18 38%	2 4%	1 2%	1 2%	9 19%	- -	19 40%
Brighton Road	39	9 23%	3 8%	4 10%	3 8%	11 28%	- -	13 33%
The Ridgway	35	19 54%	2 6%	3 9%	- -	9 26%	- -	8 23%
Albion Road	34	3 9%	1 3%	20 59%	6 18%	5 15%	- -	7 21%
Camborne Road	29	8 28%	- -	5 17%	2 7%	9 31%	- -	9 31%
Other	489	130 27%	19 4%	112 23%	41 8%	112 23%	- -	157 32%

	Total	Q4. Which of the following parking solutions would you support in your road?					
		Double yellow line waiting res...	Single yellow line waiting rest...	Loading restrictions	Controlled Parking Zones (CPZs...	Other	No reply
Base	786	113 14%	205 26%	20 3%	292 37%	164 21%	220 28%
B & SS- Street View							
Grange Road	59	13 22%	11 19%	1 2%	23 39%	19 32%	13 22%
Egmont Road	54	5 9%	20 37%	2 4%	38 70%	8 15%	3 6%
Upland Road	47	4 9%	29 62%	1 2%	4 9%	10 21%	15 32%
Brighton Road	39	13 33%	7 18%	2 5%	15 38%	10 26%	7 18%
The Ridgway	35	- -	15 43%	- -	7 20%	5 14%	13 37%
Albion Road	34	3 9%	3 9%	- -	18 53%	12 35%	5 15%
Camborne Road	29	3 10%	7 24%	2 7%	9 31%	6 21%	10 34%
Other	489	72 15%	113 23%	12 2%	178 36%	94 19%	154 31%

	Total	Q5. If you don't currently live in a Controlled Parking Zone (CPZ) would you support the introduction of one in your street?			
		Yes	No	Undecided	No reply
Base	524	173 33%	219 42%	67 13%	65 12%
B & SS- Street View					
Grange Road	22	9 41%	10 45%	3 14%	- -
Egmont Road	54	41 76%	6 11%	6 11%	1 2%
Upland Road	47	11 23%	26 55%	6 13%	4 9%
Brighton Road	39	14 36%	8 21%	6 15%	11 28%
The Ridgway	35	8 23%	18 51%	5 14%	4 11%
Albion Road	2	- -	- -	- -	2 100%
Camborne Road	22	6 27%	10 45%	3 14%	3 14%
Other	303	84 28%	141 47%	38 13%	40 13%

	Total	Q6. How many vehicles are located at your household?				
		One	Two	Three	None	No reply
Base	786	431 55%	202 26%	75 10%	59 8%	19 2%
B & SS- Street View						
Grange Road	59	39 66%	10 17%	5 8%	4 7%	1 2%
Egmont Road	54	32 59%	12 22%	4 7%	2 4%	4 7%
Upland Road	47	13 28%	24 51%	9 19%	1 2%	- -
Brighton Road	39	25 64%	4 10%	4 10%	4 10%	2 5%
The Ridgway	35	12 34%	17 49%	6 17%	- -	- -
Albion Road	34	23 68%	8 24%	2 6%	1 3%	- -
Camborne Road	29	20 69%	5 17%	- -	1 3%	3 10%
Other	489	267 55%	122 25%	45 9%	46 9%	9 2%

	Total	Q7. If your household has one or more vehicles, where are they most frequently parked when at home?				
		On the road	On driveway	In the garage	Other	No reply
Base	727	184 25%	397 55%	145 20%	59 8%	103 14%
B & SS- Street View						
Grange Road	55	14 25%	19 35%	10 18%	12 22%	11 20%
Egmont Road	52	16 31%	32 62%	3 6%	6 12%	8 15%
Upland Road	46	5 11%	39 85%	11 24%	- -	4 9%
Brighton Road	35	6 17%	7 20%	12 34%	4 11%	7 20%
The Ridgway	35	8 23%	31 89%	11 31%	- -	- -
Albion Road	33	10 30%	10 30%	3 9%	7 21%	7 21%
Camborne Road	28	7 25%	14 50%	6 21%	2 7%	5 18%
Other	443	118 27%	245 55%	89 20%	28 6%	61 14%



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