

London Borough of Sutton
Parking Services
Annual Parking Data Report – 2023/24



Penalty Charge Notices issued

	2019/20			2020/21			2021/22			2022/23			2023/24		
	Off Street	Off Street	Off Street	Off Street	Off Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total
Number of Higher Level PCN's issued	361	23,484	23,845	227	20,886	21,113	349	29,836	30,185	513	31,453	31,966	576	32,992	33,168
Number of Lower Level PCN's issued	2,969	3,913	6,882	2,258	2,630	4,888	3,204	2,450	5,654	2,844	2,418	5,302	3,269	2,281	5,550
Number of Bus Lane PCN's issued	0	950	950	0	432	432	0	557	557	0	396	396	0	351	351
Number of Moving Traffic PCN's issued	0	14,076	14,076	0	21,664	21,664	0	16,690	16,690	0	22,325	22,325	0	17,717	17,717
TOTAL PCN's Issued	3,330	42,423	45,753	2,485	45,612	48,097	3,553	49,533	53,086	3,397	56,592	59,989	3,845	52,941	56,786

Penalty Charge Notices Paid

	2019/20			2020/21			2021/22			2022/23			2023/24		
	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total
Number of PCN's Paid	2,504	36,086	38,590	1,917	36,006	37,923	2,668	39,629	42,297	2,620	47,266	49,866	3,277	42,352	45,529
Number of PCN's paid at Discount	2,109	29,302	31,411	1,628	30,754	32,382	2,244	33,629	35,873	2,147	39,518	41,665	2,713	35,118	37,831

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Appeals and Cancellations

	2019/20			2020/21			2021/22			2022/23			2023/24		
	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total	Off Street	On Street	Total
Number PCNs where an informal challenge was received	1,098	5,930	7,028	637	4,099	4,736	890	5,374	6,264	894	5,799	6,693	938	5,590	6,528
Number of PCNs cancelled as a result of informal challenge	633	742	1,375	328	857	1,185	493	1,142	1,635	507	1,437	1,944	499	1,451	1,950
Number PCNs where a formal representation was received (including transfer of liability)	105	4,363	4,468	71	6,184	6,255	89	4,694	4,783	97	6,019	6,116	100	4,891	4,991
Number of PCNs cancelled as a result of formal representation	29	535	564	19	1,189	1,208	24	1,082	1,106	33	1,286	1,319	37	946	983

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London Tribunals Statistics

Source: <http://www.londontribunals.gov.uk/about/annual-reports-and-appeal-statistics>

Decision	2019/20	%	2020/21	%	2021/22	%	2022/23	%	2023/24	%
<i>Allowed</i>	27	15%	37	26%	27	16%	25	17%	19	14%
<i>Not Contested</i>	15	9%	23	16%	26	16%	11	7%	18	13%
<i>Refused</i>	134	76%	82	58%	111	68%	114	76%	97	72%
Total Decisions	176	100%	142	100%	164	100%	164	100%	134	100%

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On Street Parking Financial Data

Expenditure	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Employees	482,548	474,695	453,602	643,829	573,172	590,893	633,800	626,234	655,523
Premises	114,287	97,506	114,429	175,364	196,871	324,199	182,647	199,022	222,672
Transport	11,378	7,294	6,590	7,238	8,174	5,943	5,694	5,824	5,924
Supplies and Services	87,620	51,557	86,049	116,814	199,845	176,566	154,861	245,928	324,354
Third Party Payments	1,076,282	1,134,209	1,173,849	1,236,939	1,210,251	1,455,172	1,786,689	1,786,240	1,770,880
Support Costs	92,000	92,000	94,000	97,000	97,000	97,000	110,562	108,204	113,314
TOTAL	1,864,115	1,857,261	1,928,519	2,277,174	2,285,313	2,649,773	2,874,253	2,971,452	3,902,667

Income	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Penalty Charge Notices	1,041,685	1,235,485	1,578,979	2,094,805	2,611,893	2,552,217	2,875,079	3,524,742	3,049,618
Pay and Display Tickets	651,531	579,270	583,526	538,752	473,919	265,114	496,248	660,721	640,162
Residents/Visitor Parking	225,072	217,698	234,168	234,472	276,841	260,120	495,814	463,084	485,126
Other	56,013	89,057	95,852	90,707	100,522	80,913	109,559	145,209	191,216
TOTAL	1,974,301	2,121,510	2,492,525	2,964,717	3,463,175	3,158,364	3,976,701	4,793,724	4,366,122

Net (Surplus)/Deficit	-110,186	-264,249	-564,006	-687,543	-1,177,862	-508,591	-1,102,448	-1,822,304	-1,273,455
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Application of Surplus	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2021/22	2023/24
Repayment to General Fund	0	0	0	0	0	0	0	0	0
Contribution to the costs of the provision and maintenance for on/off street parking	110,186	264,249	564,006	687,543	1,177,862	508,591	1,102,448	1,822,304	1,273,455
TOTAL	110,186	264,249	564,006	687,543	1,177,862	508,591	1,102,448	1,822,304	1,273,455

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Approximate number of Controlled On Street Bays (Permit/Pay and Display) = 3,100

Off Street Parking Income Financial Data

Income Type	2015/16	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22	2022/23	2023/24
Car Parking Fees and Charges	-2,002,324	-2,002,521	-1,838,481	-1,841,713	-1,794,968	-777,637	-1,597,726	-1,797,473	-1,948,762
Season Tickets	-484,717	-525,579	-503,868	-423,174	-410,516	-299,721	-311,966	-338,555	-366,722
Other Income	-2,936	-1,866	-297	-22,664	-5,622	-1,052	-230	-1,035	-702
TOTAL	-2,489,977	-2,529,966	-2,342,646	-2,287,551	-2,211,106	-1,078,410	-1,909,922	-2,137,064	-2,136,186

Off Street Car Parks Information

Car Park	Address	Total Spaces	Operational Hours	
			Monday to Saturday	Sunday
Times Square MSCP	Throwley Way, Sutton SM1 4BG	821	07:00am to 20:30pm	09:30 to 18:00pm
Gibson Road MSCP	Gibson Road, Sutton SM1 2RF	920	06:00am to 23:30pm	09:30 to 18:00pm
Stone Place	Yoga Way, Worcester Park KT4 8DX	206	8:00am to 22:00pm	
Kingsway Road	Cheam SM3 8SL	83		
Cheam Library	Cheam SM3 8QH	81		
Carshalton High Street	High Street, Carshalton SM5 3AP	93		
The Square	Carshalton SM5 3BN	14		
Public Hall	Wallington SM6 9AY	82		
Melbourne Road	Wallington SM6 8SF	41		
Shotfield	Wallington SM6 0QN	59		
Wallington Library	Wallington SM6 0QN	106		
Total Spaces		2506		