

Your Council Tax



Dear resident,

I have been the Leader of the London Borough of Sutton for nearly 12 years and there has not been a time when the financial crisis faced by the Council was as great as the one we see now.

Across the UK all councils are having to deal with the consequences of years of government underfunding, increased demands for our services and rising costs.

Here in Sutton, the amount the Council receives in funding from central government has been slashed and yet the number of adults and children requiring our care has risen hugely while the costs of providing this care has reached record levels. Along with the increase in the number of people who are finding themselves homeless, our budget is being stretched to its limit.

Most of our funding comes from our council tax and in order to continue to provide vital services, the government has assumed councils will pay for our increased costs by taxing our residents. So we have been left with no choice but to take the difficult decision to increase council tax.

This means the average Sutton household living in a Band D property will pay an extra £1.55 per week in council tax as well as an extra £0.72 per week for the Greater London Authority (Mayor of London) charge. This is a total increase of £2.27 per week.

I know that this council tax increase comes at a particularly hard time for many people and on the back of this letter you can find services that can help.

As we take the decision to increase council tax, I can promise that we will continue to be a council that uses your money wisely and well. Since 2011 the Council's rigorous savings programme has seen us save over £118 million and most recently the Council has implemented programmes that will reduce the size of the Council's workforce, while still continuing to provide those 800 services that we depend on.

Over the next year, with demands on our services showing no sign of reducing and with a further £10.6 million in savings we need to find, our budget remains under pressure.

In response to this, the Council is changing the way we do things. As part of our change programme, the Council will be seeking your views on the services we can afford to provide and I really encourage you to get involved.

Alongside this programme of change, we will also continue to manage the careful investments we have made that will benefit everyone living and working in our borough. For example, the London Cancer Hub in Belmont will bring thousands of new jobs; our plans to regenerate the town centre will provide better work and leisure opportunities, protect our shops and create new jobs and we will ensure that over 500 new affordable homes are built over the next five years to provide the housing that so many people desperately need.

Despite these challenging times ahead, I am confident that together we will build on the strength of our local communities and ensure that Sutton continues to be a great place to live, work and raise a family.

Yours faithfully,

Councillor Ruth Dombey
Leader of Sutton Council

For a full breakdown of how your council tax is spent in Sutton, please visit sutton.gov.uk/counciltax. If you need assistance please call **020 8770 5000** and select option 1.

If you require this information in a different format like large print, audio recording or braille, please email us at communicationsteam@sutton.gov.uk or call **020 8770 5000**.

如果您需要粤语版信息，请扫描二维码。

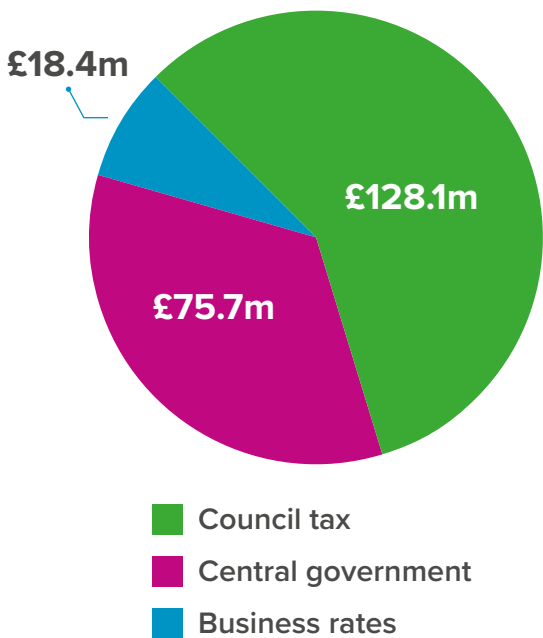
தமிழில் இந்தத் தகவல் தேவைப்பட்டால் QR குறியீட்டை ஸ்கேன் செய்யவும்.

Jeśli potrzebujesz tej informacji w języku polskim, zeskanuj kod QR.

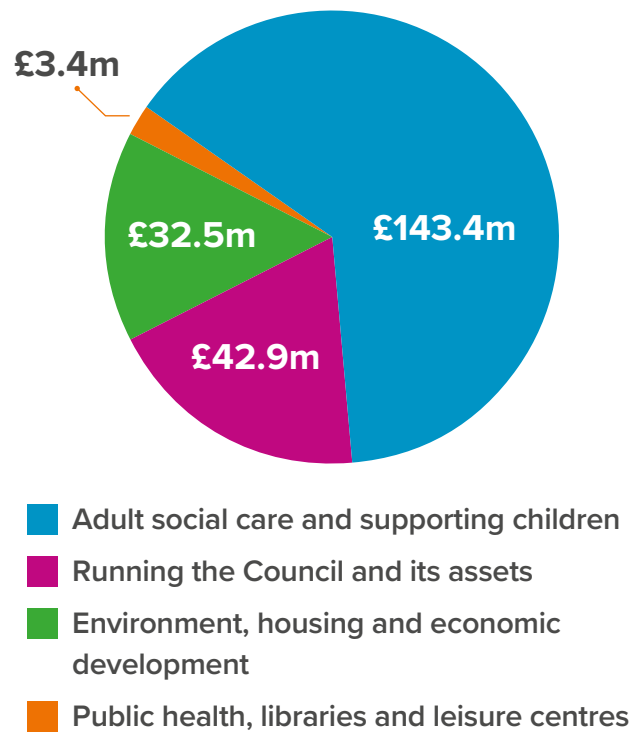
کوڈ اسکین کریں۔ QR اگر آپ کو اردو میں یہ معلومات درکار ہیں تو براہ کرم



How our budget is funded



How we will spend our 2024/25 budget



Rising demand for our services means that each week, we spend:



Over £1m
on adult social care



Average of £7,000
on a child in residential care



Average of £250,000
on home-to-school transport for SEND pupils



Over £84,000
on emergency housing for more than 400 households

Some of the services we provide or help to fund:



Admiral Nurses

Specialist support to families affected by dementia.

Call 020 8770 5327

Adoption

adoptlondon.org.uk

Adult Social Care

Helping adults stay well at home for longer.

sutton.gov.uk/adult-social-care

Age UK Sutton

ageuk.org.uk/sutton or call 020 8078 0002



Benefits and support

sutton.gov.uk/benefits
or call 020 8770 5000

Births, deaths, marriages and citizenship

sutton.gov.uk/registrars

Businesses and licensing

sutton.gov.uk/business

Blue badge

sutton.gov.uk/blue-badge

Carers' support

sutton.gov.uk/carers-friends-and-family

Carers Centre

suttoncarerscentre.org or call 020 8296 5611

Children and families

sutton.gov.uk/children-and-families

Citizens Advice Sutton

citizensadvicesutton.org.uk or call
020 8405 3552

Climate action

sutton.gov.uk/climate



Community Action Sutton

Supports local charities and groups
communityactionsutton.org.uk

Community safety

sutton.gov.uk/community-safety



Cost of living support

sutton.gov.uk/support
or call 020 8770 5000

Domestic abuse

sutton.gov.uk/domestic-abuse

Emergency planning

sutton.gov.uk/emergency

Environmental health

sutton.gov.uk/environmental-health

Event planning

sutton.gov.uk/events

Food safety

sutton.gov.uk/food-safety



Fostering

Work with us to give a child a loving home.

sutton.gov.uk/fostering or call
020 8770 5563

Freedom passes

sutton.gov.uk/travel-and-transport

Gritting

sutton.gov.uk/grit

Health

sutton.gov.uk/health

Homelessness

encompass-latc.co.uk



Housing

sutton.gov.uk/housing

Jobs

sutton.gov.uk/jobs-and-careers

Kerbs

sutton.gov.uk/kerbs

Libraries, museums, parks and leisure

sutton.gov.uk/leisure

Meals on Wheels

sutton.gov.uk/meals or call 020 8770 4539



Planning and building

Use our paperless system to find out about planning applications.

sutton.gov.uk/planning



Report it

sutton.gov.uk/report-an-issue

Safeguarding

How to report concerns about abuse or neglect.

sutton.gov.uk/report-abuse-or-neglect



Schools and learning

Free school meals, uniforms and school places.

sutton.gov.uk/schools-and-learning

Sutton Information, Advice and Support Service (SIASS)

siass.co.uk

Sutton Information Hub

Services, groups and activities in Sutton.

suttoninformationhub.org.uk

Streets, transport and parking

sutton.gov.uk/streets

Street works

sutton.gov.uk/street-works

Sutton College

suttoncollege.ac.uk

Sutton Town Centre Regeneration

suttontowncentre.sutton.gov.uk



Together for Sutton

Free and confidential advice.

togetherforsutton.org.uk or call
020 8254 2616

Volunteer Centre Sutton

Helping people in Sutton to find volunteering roles.

vcsutton.org.uk

Voting

Information about voting and local elections.

Visit sutton.gov.uk/voting-and-elections

Waste, recycling and street cleaning

sutton.gov.uk/waste

Youth offending

sutton.gov.uk/yot or call 020 8770 5754

Have your say on local issues

Let us know your views on changes to our services and how we deliver them - visit sutton.citizenspace.com, scan the QR code or contact us on 020 8770 5000.

