

3.3m collections scheduled

**99.9%**

completed on schedule.



**81%**

of missed collections  
rectified within 2 days.

5,400 containers ordered

**24%**

delivered within 2 weeks.



**19,667**

total subscribers to garden  
waste collection service.

**99.6%**

of garden waste collections completed on schedule.



**178\*** kilograms of recycling and rubbish collected per household.

**44%\***

of household waste sent for recycling.



**56%\*** sent for energy recovery.

**0%\*** sent to landfill.

\*ESTIMATED FIGURES, AWAITING AUDIT BY DEFRA AND ARE SUBJECT TO CHANGE

**824\*** tonnes  
of street litter collected.



**88%**  
of streets surveyed up to  
litter cleanliness standard.

1,122 fly-tips reported

**94%**  
cleared within 24 hours.



36 reports of offensive  
graffiti  
**58%**  
removed within 24 hours.

\*Estimated figures, awaiting audit by DEFRA and subject to change



17 reports of non-offensive graffiti

**47%**

removed within 48 hours.



652 reports of full litter bins

**92%**

emptied within 6 hours.



**3,424**

bulky items collected.



**1,521**

gullies cleaned.